

BLUE WATER BAY VILLA

TERMS & CONDITIONS 2019

1. Changes of booking prior to arrival must be changed at least 14 days (including the weekend and public holiday) before, or a 2 week change of booking fee will be charged (subject to availability).
2. Credit card details and photo ID must be provided on arrival.
3. The holder of the supplied credit card authorizes the manager to charge the credit card for any loss, damage or monetary contribution for which the guest or any visitors are liable under this document or otherwise including loss of keys.
4. Accommodation fees must be paid in full
5. Residents must have paid their account in full, returned the keys and checked out before 10.00am on day of departure.
6. Ensure noise levels are reduced after 9:00pm, a fine* will be applied if manager/security is called.
7. No refunds will be given to residents evicted for unacceptable behavior.
8. Residents must complete an inventory checklist & return it within 24hrs of check-in.
9. The room will be inspected on departure.
10. Residents must pay for any missing and/or broken items, and any damage incurred during the stay, will inform Reception immediately.
11. The room must be left in a clean and tidy state or extra fees will apply, these could be up to \$150.00 per person.
12. Residents must ensure that all cooking and eating utensils are washed dried and put away before vacating the unit.
13. If a Twin share Room has been reserved then the second part of the room and second bed cannot be used. Extra fees* will apply.
14. Residents must pay an extra cleaning fee, if extra cleaning is required because they have not complied with conditions 9, 10 and 11 above.
15. Residents agree to comply with the Blue Water Bay Villas Terms & Conditions as set out on the Registration Form.
16. A minimum of 28 days written notice must be given to us before early check out.
17. Cancellations with less than 14 days' notice or No Show will be charged 2 weeks accommodation.
18. A request for a room move must be made in writing and will be considered by the Manager. Room moves will incur fees.
19. Residents must not hang clothing, signage or other items where they are visible from the outside of the building.
20. Residents must not lend their keys or give lift access to another person. Replacement of lost/ stolen keys will incur a fee*.
21. A lock out fee will be charged to residents wanting entrance after hours and on weekends of \$150.00 per person.
22. Residents must behave in a way as not to interfere with the peaceful enjoyment of others.
23. Residents must allow cleaners and maintenance uninterrupted access for the purpose of cleaning and maintenance.
24. Residents must not sublet their unit.
25. Residents are responsible for costs incurred in the event the QLD Fire & Rescue Service is called due to a false fire alarm.
26. Visitors are not permitted to use bedding or facilities, a fee* may be incurred.
27. Residents are responsible for the behavior of their visitors at all times.
28. Visitors are not permitted in rooms after 10pm.
29. No Visitors are allowed to stay in the room overnight, a fee* may be incurred.
30. Cigarettes or any other item must not be thrown from windows or balconies.
31. Smoking is NOT permitted within the building.
32. Consumption of Alcohol is NOT permitted in public areas including foyer, gym, pool and lounge.
33. Rubbish must be placed into the bins daily.
34. The room must not be used for any unlawful purpose.
35. Damage, loss or removal of any item or fitting must be paid for by the resident.
36. Bicycles, roller blades, skateboards or balls are not permitted in the building.
37. Animals or pets are not permitted in the building.
38. Residency is governed by By-Laws. A copy of the By-Laws is available at reception.
39. If I have reserved a Private Room, I cannot change to a twin share room until the end of the term contract.
40. Items such as toilet paper and detergents for the washing machine, sink and dishwasher are to be supplied by the residents. irements, this may affect your Student Visa status in Australia.

Please be aware that all residents will have their linen changed on a Tuesday or Wednesday morning. All personal items need to be removed from the beds and floor. If this is not done, the beds will NOT be re made.

Terms and conditions can change at any time, please contact Blue Water Bay Villas for a current copy.

Fee*: Each time breaching the By-laws or above related items, the residents will get a warning letter during office hours. If breaching occurs on the same night, the fee will be \$50.00 each time for each student .